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Automation Anywhere Version 11.3

Using the Automation Anywhere Mobile app

The Automation Anywhere Mobile application (app) enables you to monitor and manage your digital workforce through your mobile devices. The app provides real-time data visualizations in operational and business dashboards and bot status information (completions, in-progress, and failures). You can also upload documents for IQ Bot processing, and start and stop bots.

Use the Automation Anywhere Mobile app to monitor and manage bots. The app provides the following features:

Activity

In progress

Start, pause, or stop individual bots.

Successful/Failed

View the status of each bot with details of the start date and time, run time, and device name.

Insights

Best Workers

Choose key bots for monitoring by clicking the star icon on the left of these bots.

Business dashboards

View data and charts of the business aspects of a bot.

Enterprise 11 business analytics

Operational dashboards

View data and charts of bots that are deployed on performance on different Bot Runner machines.

Operational Analytics

IQ Bot

Upload documents to the Control Room using a mobile device. Capture an image of an invoice, purchase order, utility bill, bank statement, auto insurance claim, or health insurance claim.

Mobile app FAQ

Common questions and answers about the Automation Anywhere Mobile app.

What mobile platforms and versions are supported? Apple iOS 10.0 or later

Android 8.1 or later

How much space does the mobile app take?

The application is about 30MB.

What version of Automation Anywhere Control Room is required?

Automation Anywhere Control Room version 11.3.1. or greater is required.

How do I enable the Return on Investment mobile dashboard?

Enable Bot Insight and customize the Center of Excellence dashboard.

Is the communication between the Automation Anywhere Control Room and the Mobile app secure? Yes, the communication between Automation Anywhere Control Room and the Mobile app is TLS encrypted. It is the same encryption that is used with HTTPs websites.

Related reference

Center of excellence dashboards

Connecting to a Control Room

Connect to a Control Room from the Automation Anywhere Mobile app.

The Automation Anywhere Control Room URL might not be published externally (publicly). Mobile app users must either connect to same Wi-Fi as their organization, or use a VPN to ensure IP reachability.

Procedure

- 1. Open the Command Prompt.
- 2. Type

ipconfig

and press Enter.

- 3. Note the IPv4 Address.
- 4. Open the Automation Anywhere Mobile app.
- 5. Select Add Control Room.
- 6. Type the IPv4 Address and name the Control Room instance.
- 7. Login with your Control Room credentials.